## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678

Confirmation No. 5205

Filing Date: March 22, 2001

Inventors: Guinta et al.

Title: COMPUTER-AIDED

> METHODS AND APPARATUS FOR

ASSESSING AN ORGANIZATIONAL PROCESS OR SYSTEM

Examiner: Boyce, Andre D. Art Unit: 3623 Atty. Dkt. No: 5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION

date indicated above

## PAYMENT OF ISSUE FEE

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## MAIL STOP: ISSUE FEE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## Please find enclosed:

- Issue Fee Transmittal Form PTOL-85B (1 page); 1)
- 2) Comments on Statement of Reasons for Allowance (2 pages); and
- 3) Fee authorization (via EFS-Web) in the amount of \$1,058.00

If any fees are inadvertently omitted or if any additional fees are required or have been overpaid, please appropriately charge or credit those fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account Number 50-1505/5078-02500/EBM.

Respectfully submitted,

Reg. No. 34,876

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